



*Independent. Life. Choices.*

March 11, 2015

To whom it may concern,

In my capacity as Interim Executive Director of Canopy of Neighbors, Inc., I have worked with Jolene Baller since she began her part-time position in 2015. Canopy of Neighbors is a non-profit organization, seeking to empower seniors to live independently as well as flourishing in their wider community. Specifically, we help seniors remain in their homes and contribute to others through meaningful involvement in shared wisdom, experience and energy.

Jolene assists our organization in marketing our member services as well as in helping us to create an environment where our members feel they belong and are engaged. I have quickly come to value and appreciate Jolene's presence on our team. She works fluidly, happily and efficiently on our team in all of her responsibilities.

Through the years, I have had supervisory responsibilities in for profit and not-for-profit organizations. I have seen the waterfront of worker abilities, skillsets and motivations. Yet Jolene's drive and enthusiasm, for her work and the people she seeks to help, exceed that of most people I've met.

When faced with challenges and roadblocks, Jolene pursues solutions and avoids complaints. She excels in thinking outside the box. She is a compassionate person with extraordinary empathetic depths and delights in finding the humor in most situations. She easily relates to anyone and possesses seemingly unlimited energy.

Jolene is excellent in collaborating with other individuals and organizations. She has customer service down to an art form. No matter what client need emerges, she responds warmly and knowledgeably – nimbly accommodating her communication to that of the caller or visitor. Regularly, in my opinion, Jolene delivers more than is expected. Our members enjoy Jolene's hopeful, nurturing and optimistic outlook.

Jolene Baller also brings a wealth of interesting career experiences to her work. She has been a Civic Organizer, a Director of Community Outreach and an online radio personality. Wherever she works, Jolene will contribute to an egalitarian team where everyone is valued. Jolene is simply a wonderful worker to have on board.

If I can provide any further information, I would be happy to do so. You can contact me anytime by my cell or email which is listed below.

Sincerely,

Philip Siddons

Interim Director of Canopy of Neighbors

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